



DIGICOMP NEWS: DigiComp is the planning phase of a two part comprehensive information system modernization project. The planning phase is expected to last throughout 2015. Implementation (the second phase of the project) will occur in 2016.

DigiComp (including the completed project) is scheduled as general and breakout session topics at the 2015 Workers Compensation Seminar happening at the Overland Park Convention Center on September 28 & 29. To receive registration information contact: WCseminar@dol.ks.gov.

Continue to monitor this site to view updates in DigiComp planning.

DigiComp February Update

The DigiComp Project Team has been very busy during the month of February. Interviews with all KDWC sections and units were conducted from January through February to gather information necessary to determine and create the Business Needs Analysis and Current System Functionality report.

The DigiComp Project has created a Technology Strategy that will assist the Kansas Division of Workers Compensation in achieving its four primary goals.

- Improving Customer Service
 - 24x7 access; improved access to information
 - Simpler transactions
- Reducing Administrative Costs
 - Reduced mail, paper storage
 - Better disaster recovery
 - Fewer manual “hand-offs”
- Increasing Operational Efficiency and Effectiveness
 - Automation
 - Customer self-service
 - Fewer staff hours spent on unnecessary exception tasks
- Improving Data Quality and Integrity
 - Data integration and “pre-population”
 - Use of online edits, data controls, identity management

The KDWC technology strategy includes two way transactions in a web-based environment and the creation of web forms for submission to the agency. Web Accounts will allow our customers to gain access to docket case files, and perform online submissions regarding hearings, settlements and related communications. Other web account functions will include self-insurance applications and renewals, managing insurance coverage and elections, performing assessments, and conducting research requests. Case Management will allow the agency to effectively and efficiently handle: medical fee disputes, fraud investigations and Ombudsmen contacts. Data storage and integration will allow customer access to scanned images, pre-population of customer data, improved management of customer profile information, and indexing customer submissions for quicker retrieval.

The Business Needs Analysis and Current System Functionality report allowed the project team to create a request for information from potential vendors to determine what technology is available in the private sector. The goal is to create a quality request for proposal (RFP) to build and implement a new workers compensation system.