



**DIGICOMP NEWS:** DigiComp is the planning phase of a two part comprehensive information system modernization project. The planning phase is expected to last throughout 2015. Implementation (the second phase of the project) will occur in 2016.

DigiComp (including the completed project) is scheduled as general and breakout session topics at the 2015 Workers Compensation Seminar happening at the Overland Park Convention Center on September 28 & 29. To receive registration information contact: [WCSeminar@dol.ks.gov](mailto:WCSeminar@dol.ks.gov).

Continue to monitor this site to view updates in DigiComp planning.

### **DigiComp Update- July 2015**

In the June 2015 DigiComp Planning Project update, we explained to you the Gap Analysis process and how it addresses both broader performance gaps in agency operations and also narrower system gaps. One way of addressing these gaps is to ensure that there is adequate training of all users of the new workers compensation system. As with any new system, there will be training which will occur before, during and after implementation. Some of the user's current skills may be transferable to the new system, while other skills will have to be acquired along the way. The goal of the project team is to ensure that all users are able to comfortably transition to the new system. A training plan will be developed to ensure all users are ready to navigate and operate the new system. An example of the transition for staff is the way that ombudsman currently manage phone calls from injured workers versus how they will manage them within the new system. Presently, when an ombudsman handles an incoming call, they take notes and make a screen in our current database, if applicable, following the conclusion of the call. With the new system notes of the call will be entered as they are speaking to the individual. This will create a new way of thinking (doing business) therefore training to develop the technique will need to be provided to the ombudsman. Another skill that would be addressed is search engine navigation for research purposes by both internal and external users. A search engine, such as Google, is a tool that helps you search and identify items within a database utilizing key words. This will be needed to locate our electronic documents in the new workers compensation system. As for overall use of the system, subject matter experts will be testing for functionality and by the time the system is completed will have the ability to train staff and stakeholders.

The DigiComp Communications Team will continue to expand on those gaps discovered during the Gap Analysis in the DigiComp Planning Project and provide updates in the upcoming months. The next topic we will address is training for external stakeholders. If you would like to learn more about DigiComp, join us at our annual seminar September 29-30.

DigiComp Communications Team members include:  
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We welcome any questions or input, which can be sent to [digicomp@dol.ks.gov](mailto:digicomp@dol.ks.gov)