



**DIGICOMP NEWS:** DigiComp is the planning phase of a two part comprehensive information system modernization project. The planning phase is expected to last throughout 2015. Implementation (the second phase of the project) will occur in 2016.

Continue to monitor this site to view updates in DigiComp planning.

## DigiComp Update – October 2015

In the September 2015 DigiComp Planning Project Update, we gave details about dashboards and the use of automated work flows. We also explained that the next topic addressed would be web accounts versus email, and how they will be utilized within the new system. Web accounts within the new system will be a great benefit to both internal and external users, providing a more secure way to interact and more direct contact with the Division.

Currently, the primary resource for contacting our external customers aside from phone calls is through Division staff email accounts in Outlook. There is no Kansas Department of Labor (KDOL) authorization required and:

- (1) e-mail communication is not a secure method of communication;**
- (2) any e-mail that is sent between you and this agency may be copied and held by various computers it passes through as it is transmitted;**
- (3) persons not participating in our communication may intercept our communications by improperly accessing your computer or this agency's computer or even some computer unconnected to either of us that this e-mail passes through.**

We often deal with personal identifying information which we do not want to provide to those not authorized to have this information.

With the new database, we will have web accounts which will allow the external customers to have direct access to the information within the database in a secure manner. These web accounts will be authorized by KDOL employees upon request for access, with multiple levels of security before access will be granted. These security measures include allowing web account holders to have access only to information pertinent to them—for example an attorney can have access to dockets that have been assigned to that specific attorney. Allowing external customers to have access directly to the KDOL database will allow for better customer service and make it easier for KDOL employees to have immediate contact with them when needed.

These web accounts will require an email contact, so emails can be sent directly from KDOL to the web account holder. Automated notices will be sent via email to web account holders in the case of accepted/rejected filings showing the status of items in process. This email will signal that they have information to review within the KDOL database. They will need log on to their account to review and/or correct that information. This eliminates all of the security issues that we currently have in regard to email.

The DigiComp Team will continue to provide monthly updates of the status of our project, and details regarding the new system. The next topic that we will address is the use of Doodle for scheduling purposes, and details will be given about a Judicial meeting that was held in September.

DigiComp Communications Team Members include:  
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We welcome any questions or input, which can be sent to [digicomp@dol.ks.gov](mailto:digicomp@dol.ks.gov)