



Lana Gordon, Secretary

Jeff Colyer, M.D., Governor

**FOR IMMEDIATE RELEASE**

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**Online System for Claims Administration Research/Regulation (OSCAR) – Is Open**

**TOPEKA, Kan.** – The KDOL Workers Compensation Division has launched the Online System for Claims Administration Research/Regulation (OSCAR). OSCAR is a comprehensive digitization program intended to improve customer service; reduce administrative costs; increase operational efficiency and effectiveness and improve data quality and integrity.

Planning and implementation for the OSCAR program was completed over a four-year time-span which included in-depth research in the areas of electronic transactions, Web access and digital storage. The methods used to gather the information and data included:

- business and current needs analysis;
- current system functionality assessment;
- current state and gap analysis;
- a review of dashboard delivery and exchange systems;
- an evaluation of Web-based applications for scheduling;
- in person examination of three Kansas court systems (using online access, filing and electronic signatures);
- stakeholder participation in requirements gathering,
- User Acceptance Testing (UAT),
- feedback and advice from quarterly meetings held with attorneys, paralegals, insurance agents, and other stakeholders and focus groups.

Effective now all interaction with the KDOL, Workers Compensation Division will be conducted online via the OSCAR system. Attorneys representing claimants, employers, insurers, claims administrators and third party administrators are required to have an OSCAR account.

Direct questions to the *OSCAR Support Team* at (785) 296-4000, option 9 from 7 a.m. to 7 p.m. now through Dec. 7 and from 8 a.m. to 5 p.m. beginning Dec.10.

You can also reach the OSCAR Support Team by email at [kdol.oscar@ks.gov](mailto:kdol.oscar@ks.gov).

OSCAR is expected to reduce paper waste, expedite workflows and improve transparency.

To access the OSCAR system go to [www.oscar.dol.ks.gov/](http://www.oscar.dol.ks.gov/).

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*The Kansas Department of Labor assists in the prevention of economic insecurity through unemployment insurance and workers compensation, by providing a fair and efficient venue to exercise employer and employee rights, and by helping employers promote a safe work environment for their employees. This facilitates compliance with labor laws while enabling advancement of the economic well-being of the citizens of Kansas.*

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