

## FOR IMMEDIATE RELEASE

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## KDOL Honors Employee for Meritorious Service

**TOPEKA, Kan.** - The Kansas Department of Labor (KDOL) is proud to announce the winner of its June Employee Recognition and Award Program. Josh Cowen was honored for Meritorious Service. The KDOL Award Program is designed to recognize individual's efforts that epitomize excellence. The success as an agency depends on each and every employee providing premier service, working in a team environment, producing results with cost control in mind, creativity and innovation, while serving their community. KDOL rewards employees who embrace these ideals as their own, taking them to the highest personal level possible in job performance.

Cowen is a Technology Support Consultant for the Help Desk in the IT Division who has recently taken the lead for a critical Unemployment Insurance software upgrade. Josh has been very quick to respond to requests and has fixed a variety of compatibility issues which has enabled UI Contact Center customer service representatives to be on the phones assisting claimants and employers who call for assistance. Cowen obtains quotes for requested software but then also provides cheaper alternatives which produce the necessary results. Josh has a positive attitude, always demonstrates a willingness to help and is a huge asset to the Help Desk team.

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*The Kansas Department of Labor assists in the prevention of economic insecurity through unemployment insurance and workers compensation, by providing a fair and efficient venue to exercise employer and employee rights, and by helping employers promote a safe work environment for their employees. This facilitates compliance with labor laws while enabling advancement of the economic well-being of the citizens of Kansas.*

*Photograph included*

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