

# Work Comp Connection

April 2018 Newsletter



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## OSCAR's Organizational Change Management (OCM) Kickoff

**March 5 (Week 58)** - OSCAR Project Director, [David Sprick](#), welcomed Topeka staff members to a presentation held on Tuesday, March 6 which showcased the [OSCAR](#) build to date and defined the work to be completed to meet OSCAR's debut scheduled on Nov. 30.

Project Manager, [Sheryl Linton](#), provided a general overview of the OSCAR project which included a discussion of the project's goals, the work ahead and the time lines involved. She also spoke about staff members and external customers (stakeholders) who have helped to design and test the OSCAR project.

[Tracy Smith](#) (CapTech) provided a working demonstration of OSCAR's internal/staff and external/customer user screens which included logging on, finding cases and making notes.

OSCAR's Communications Manager, Tara Noll, spoke about the methods which will be used to communicate changes to both the external user and our internal staff. The methods will include, in-person presentations, surveys, training materials, unit interviews and hands on training.

CapTech began the first of a five-week phase gathering requirements from Subject Matter Experts (SME) to build OSCAR's Track 11. The CapTech builders also continued the third of a four-week period writing code for the Judicial Section's Track 9. Functions include cancellations within the OSCAR calendar, processes and services for medical providers, employer compliance notices and a state agency details page.

**March 12 (Week 59)** - The CapTech builders completed writing code for the Judicial Section's Track 9.

Track 10 requirements were in the final week of review. Track 10 features paid loss reports and assessments, focusing on overdue paid loss reminders, court reporter. CapTech made a proposal for mobile development external Judicial Section pages.

OSCAR's Track 11 will primarily feature assessments, payments for assessments, self-insurance and records request.

**March 19 (Week 60)** - The CapTech builders spent this week fixing bugs which can cause the program to have an invalid output in the functional outcomes of Judicial Section's Track 9.

**March 26 (Week 61)** - CapTech and WorkComp Strategies worked in Topeka Monday through Wednesday and finished the week in Lenexa.

## OSCAR's OCM Presentation Kickoff



Top down: OSCAR Builder Tracy Smith (CapTech), David Sprick (KDOL - OSCAR Project Director) and KDOL Topeka staff members.

The OSCAR team met with paralegals and [Administrative Law Judges](#) working in the Judicial Section on Monday to discuss the system and its programming to date. Tracy Smith (CapTech) provided a demonstration of OSCAR's current working functions and gathered information about concerns and enhancements which still may be needed.

The team also spent time testing the Judicial Section's Track 9 functionality which included the medical provider's page, compliance notices management, and the state agency page. The tests must be successfully executed in order to validate a specific piece of functionality and meet the needs of the user.

## Testing Stipulations



Above: Tony Andersen (Attorney, Travelers Insurance), Robert Soria, Judge Bruce Moore and Alan Stitzer (WorkComp Strategies, Inc.).

Team members met with both internal and external stakeholders in Lenexa on Thursday to test stipulations creation and management.

CapTech is in mid-track review for Track 10 and the fourth of a five week phase to build forms, services and actions for continued programming in Track 11. Track 11 elements include self-insurance pages, records requests, assessments and payments. Track 11 is scheduled for review on April 9.

## Lorax Crashed!

The Lorax experienced a crash week whereby additional staff and hours were dedicated to preparing dockets requested from archives since October 2016.

These active dockets will be scanned in addition to all dockets created since 2011.

Lorax is the name given to the back scanning project. Past documents are scanned and uploaded to the OSCAR program for use.



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