401 SW Topeka Blvd. Topeka, KS 66603-3182



Phone: (785) 296-0901 Fax: (785) 296-0753 KDOL.Communications@ks.gov dol.ks.gov

Amber Shultz, Secretary

Laura Kelly, Governor

## FOR IMMEDIATE RELEASE

May 25, 2021

Contact: Becky Shaffer Communications Manager KDOL.Communications@ks.gov



## Important Notice About Unemployment Benefit Payment New debit cards to be issued on July 20, 2021

**TOPEKA** - Kansas claimants who are currently receiving unemployment insurance benefits from the Kansas Department of Labor (KDOL) on the Bank of America MasterCard will receive a new debit card due to a change in service providers.

Once claimants have reviewed all pre-acquisition disclosure materials, they will have a choice to change payment method to direct deposit or will receive a new **U.S. Bank ReliaCard**® on or before July 20, 2021. Recipients receiving benefits via direct deposit to a personal bank account are not affected by this change. Claimants who remain eligible for benefit payments and do not select direct deposit by June 25, 2021 will receive a U.S. Bank ReliaCard® through the U.S. Postal Service.

Recipients are strongly encouraged to verify that KDOL has a valid, current address on file. Claimants need to log into their <a href="www.getkansasbenefits.gov">www.getkansasbenefits.gov</a> account, or call the KDOL contact center at 785-575-1460, and make any updates prior to June 25, 2021.

Between the dates of June 25, 2021 and July 20, 2021, claimants will continue to receive approved KDOL unemployment benefit payments on the Bank of America debit card. Any remaining funds on the Bank of America debit card will not be transferable to the new ReliaCard. Claimants should continue to use the Bank of America debit card to make purchases and withdrawals (e.g., ATM withdrawal or ACH transfer to your personal bank account). The claimant's Bank of America debit card and card account remain subject to the terms of the Bank of America cardholder agreement.

Benefits issued on or after July 20, 2021 will be loaded onto the new ReliaCard. The ReliaCard may be used to make purchases, get cash and pay bills anywhere Visa® is accepted.

Visit <u>www.usbankreliacard.com</u> to learn more about the ReliaCard program. If opting for Direct Deposit or for more information about your claim, please go to: <u>www.GetKansasBenefits.gov</u>

Since March 15, 2020 KDOL has paid out over 4.5 million weekly claims totaling over \$2.9 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to www.GetKansasBenefits.gov.

###

Follow the Kansas Department of Labor:

**Facebook** 

**Twitter**