Labor Updates Week of April 5, 2021

News

- KDOL updated its weekly FAQ last Thursday. Click here for more information
- Governor Laura Kelly Announces Next Steps for Unemployment Insurance Technology Modernization. Click here for more information

Fraud Software Security Weekly Updates (Numbers are as of 4:30 p.m., 04/05/21)

- Total claimants attempting authentication: Approximately 167,500
- Claimants waiting for user action: Approximately 27,200
- Those claimants who were proofed/approved: Approximately 87,500
- Those who have failed their ID proofing and would need to do it again/get help: Approximately 52,600
- Those who experienced an error of some sort: Approximately 100
- In terms of BOTS and fraudulent login attempts we have stopped: Approximately 6.56M
- The number of deprovisioned users: Approximately 21,408
  - Deprovisioned users are deactivated accounts that are confirmed fraudulent

PUA Backlog

- In terms of legitimate PUA claims, as of 04/06/21, 17,620 claims are in the determination process, as it stands at this moment. Of those 12,084 claims are in verification/upload process for more than 21 days (which is when the claim is considered backlogged)
  - Legitimate PUA claims for 03/30/21, 18,756 were in the determination process. Of those, 12,439 were in the verification/upload process for more than 21 days

Weekly Claim Totals

- As of the week ending 04/03/21, initial and continued claims for PUA are 13,654
- As of the week ending 04/03/21, initial and continued claims for PEUC are 7,737
- As of the week ending 04/03/21, initial and continued claims for Regular UI are 10,663
- As of the week ending 04/03/21, regular unemployment insurance payments totaled $4,045,161
As of the week ending 04/03/21, federal program payments totaled $14,463,145

Weekly Trust Fund Numbers

- The trust fund balance for the week of 04/03/21 is at $260.8M, the week before (03/27/21), the balance was $254.6M. For the week 04/04/20 the balance was $976.8M, a -73.3% drop year-over-year

Weekly Initial Claims

- The regular UI weekly initial claims for the week of 04/03/21 were 1,614. The week prior (week of 03/27/21) were 3,535. This is a decrease from last week of -54.3%
- The weekly initial claim number for the week of 04/04/20 was 35,544. This is -95.5% year-over-year decrease

Weekly Call Center Volume

- From 03/29/21 – 04/04/21, the average total number of unique calls per day into the KDOL contact center was 153,047
  - This weekly count excludes Friday 04/02/21 due to the fact that the KDOL GetKansasBenefits.gov website was down for the majority of the day, and this may have impacted call volume

Resources

- Report Fraud Website - https://www.dol.ks.gov/fraud

Since March 15, 2020 KDOL has paid out over 4.2 million weekly claims totaling over $2.8 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to www.GetKansasBenefits.gov.

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