



UCMIC Report

January 30, 2025

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Amber Shultz, Secretary
Laura Kelly, Governor

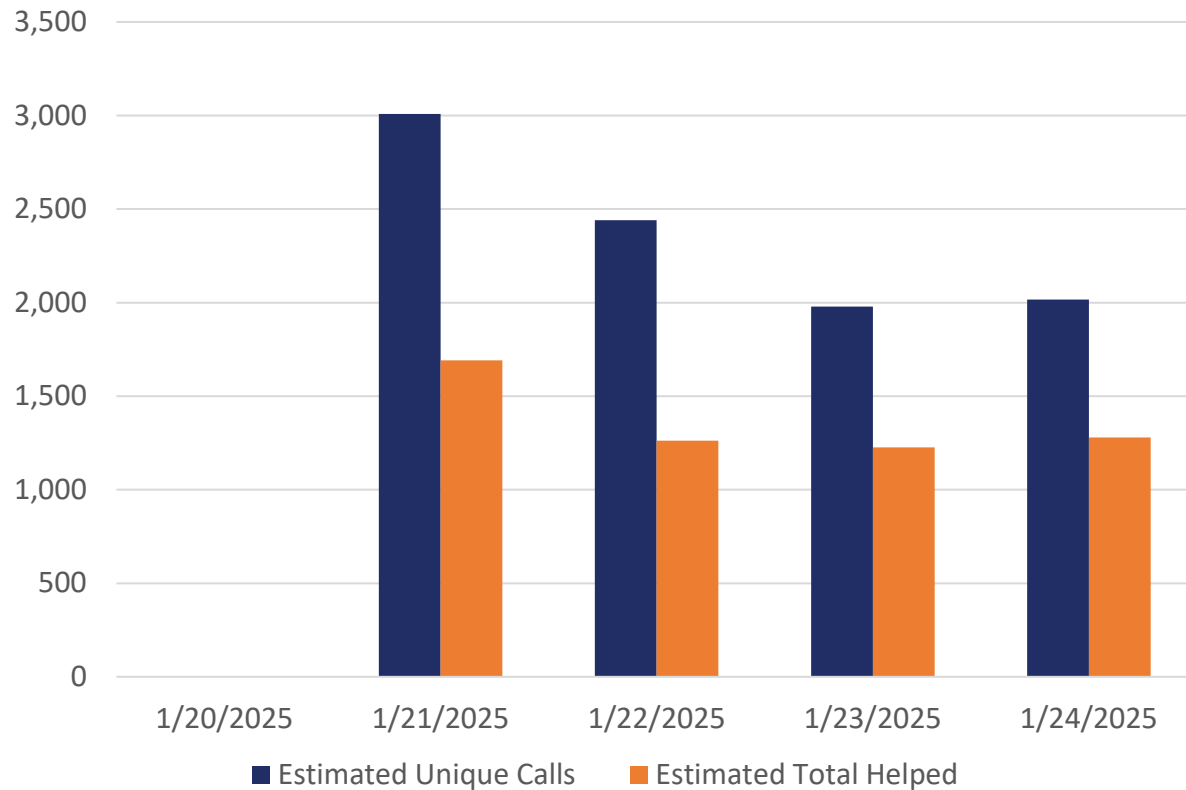
UI Weekly Review

Regular Program	Preliminary 01/25/2025	Last Week 01/18/2025		Last Year 01/27/2024	
Initial Claims	1,614	1,547	⬆️ 4%	1,884	⬇️ 14%
Weekly Certifications	11,764	8,001	⬆️ 47%	8,567	⬆️ 37%
Individuals Receiving Payments	6,838	6,866	⬇️ 1%	7,485	⬇️ 9%
Regular U.I. Payments	\$3,942,655	\$4,284,817	⬇️ 8%	\$4,130,459	⬇️ 5%
U.I. Trust Fund Balance	\$1,451,314,943	\$1,454,328,534	⬇️ 1%	\$1,338,779,789	⬆️ 8%

Kansas Unemployment Insurance Weekly Review

Contact Center Volume

Call Volume



Call Metrics

	Average Speed to Answer	Percent of Estimated Unique Callers Helped	Average Length of call
1/20/2025	0	0	0
1/21/2025	5:23	56%	14:36
1/22/2025	5:01	63%	14:26
1/23/2025	3:38	47%	13:09
1/24/2025	3:56	48%	12:59

State offices closed for Martin Luther King, Jr. Day

System Disruptions

- State offices closed for Martin Luther King, Jr. Day on the 20th

Other

- 1099s were uploaded to claimant portals on January 17, 2025
- All 1099s were mailed out on January 28, 2025
- Attached is a link to the presentation presented by Secretary Shultz on Tuesday January 21, 2025, for the joint meeting of Senate Commerce Committee and House Commerce, Labor & Economic Development Committee
 - [Commerce, Labor and Economic Development | Committees | Kansas State Legislature](#)

Social Media



- Educate yourself about the issue
- Support organizations working to fight human trafficking.
- Report suspicious activity to local authorities or the National Human Trafficking Hotline.
- Advocate for policy changes

NATIONAL HUMAN TRAFFICKING HOTLINE:
888-373-7888



Posted: January 27th

SIDES allows our organization to submit claims electronically and sends me email notifications to help me stay on track.

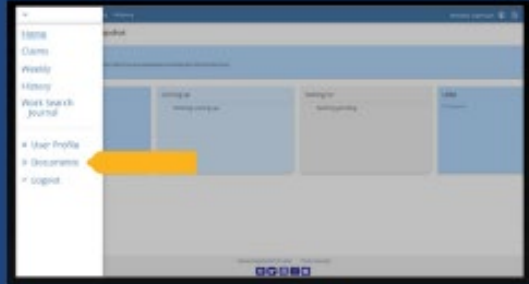

—Business Owner



Posted: January 29th

Have you received your 1099-G Tax Form?

¿Ha recibido su Formulario de Impuestos 1099-G?

To be posted: February 4th



FEDERAL HOLIDAY

Presidents Day is February 17, 2025.
Due to the Federal Holiday banks will be closed.
This may cause a delay in Unemployment Insurance payments.

FERIADO FEDERAL

El Día de los Presidentes es el 17 de febrero de 2025.
Debido al feriado federal los bancos estarán cerrados.
Esto puede causar un retraso en los pagos del Seguro de Desempleo.



To be posted: February 12th