



UCMIC Report

March 13, 2025

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Amber Shultz, Secretary
Laura Kelly, Governor

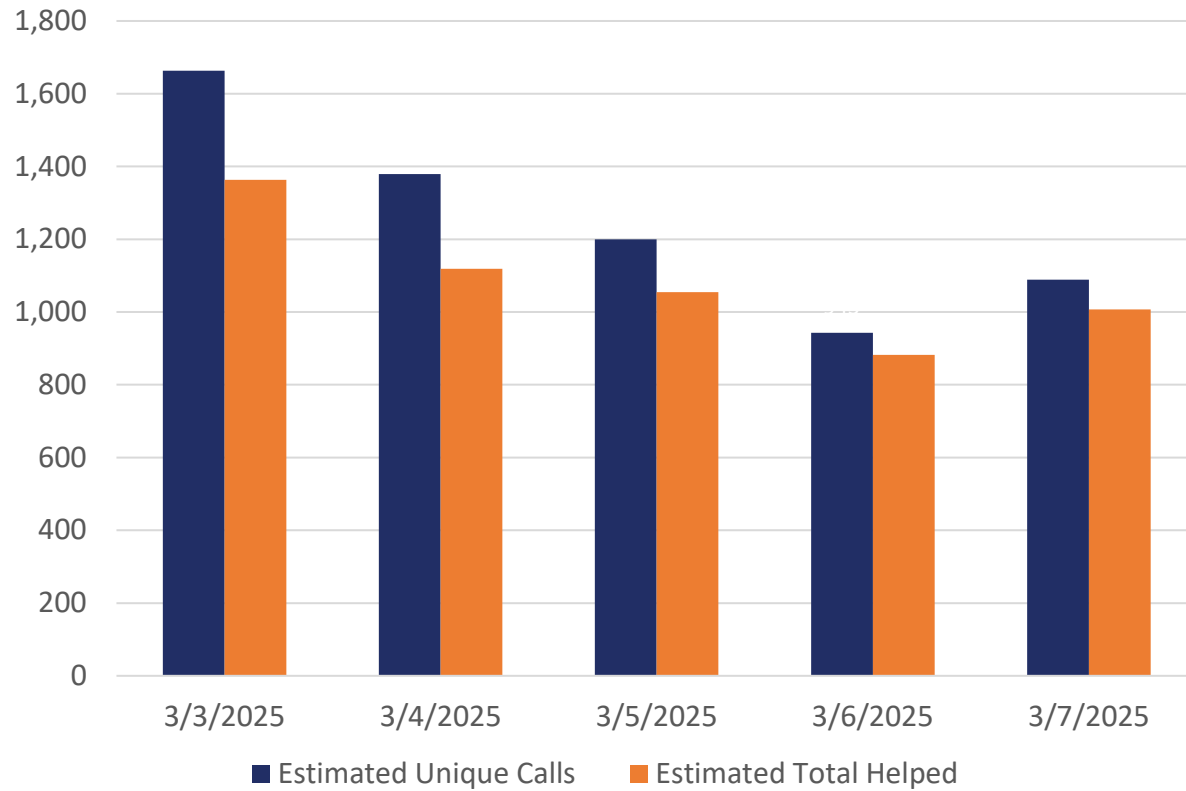
UI Weekly Review

Regular Program	Preliminary 03/08/2025	Last Week 03/01/2025		Last Year 03/09/2024	
Initial Claims	1,173	1,443	↓ 19%	1,233	↓ 5%
Weekly Certifications	11,246	12,935	↓ 13%	6,271	↑ 79%
Individuals Receiving Payments	6,188	7,381	↓ 16%	5,852	↑ 6%
Regular U.I. Payments	\$3,894,292	\$4,491,609	↓ 13%	\$3,213,267	↑ 21%
U.I. Trust Fund Balance	\$1,448,339,797	\$1,453,315,536	↓ 1%	\$1,341,006,353	↑ 8%

[Kansas Unemployment Insurance Weekly Review](#)

Contact Center Volume

Call Volume



Call Metrics

	Average Speed to Answer	Percent of Estimated Unique Callers Helped	Average Length of call
3/3/2025	2:41	81.96%	13:22
3/4/2025	3:12	81.15%	12:58
3/5/2025	2:23	87.92%	12:24
3/6/2025	2:11	93.53%	12:03
3/7/2025	2:04	92.65%	12:25

System Disruptions

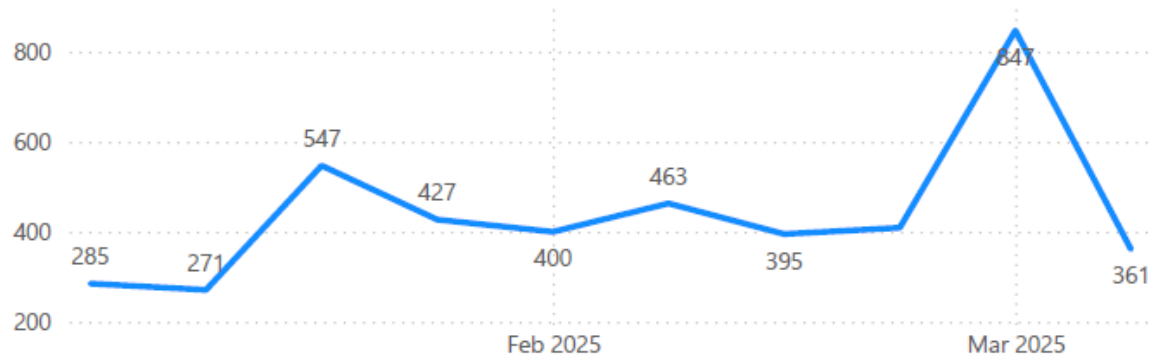
- On March 10, 2025, KDOL had a connectivity issue that was identified around 8:30am. The issues caused calls with KDOL representatives to periodically disconnect. Representatives attempted to make outbound calls to anyone that may have had their call dropped.
 - A severity #1 ticket was opened with OITS and was resolved around 11:45am.

Other

- How many negative rated employers took advantage of the write off provision and what was the total amount written off?
 - A total of 1,718 employers will be included in the write off provision for a total of \$405,094,803.69 of prior benefit charges being removed.
- A total of 17 Employers have voluntarily elected to take advantage of the extra timeline that HB2570 has provided.

My Reemployment Plan Selections

My ReEmployment Plan Selections



My ReEmployment Plan 2025

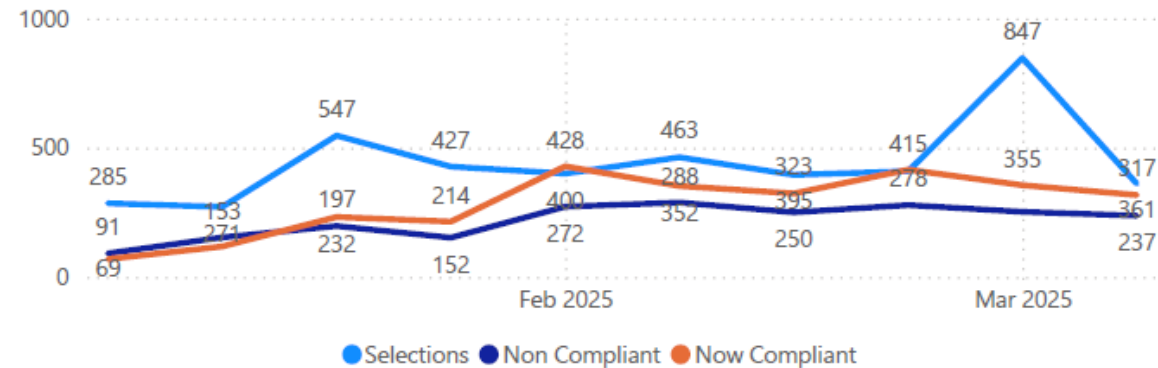
4405
Selections
2170
Non Compliant
2823
Now Compliant

My ReEmployment Plan

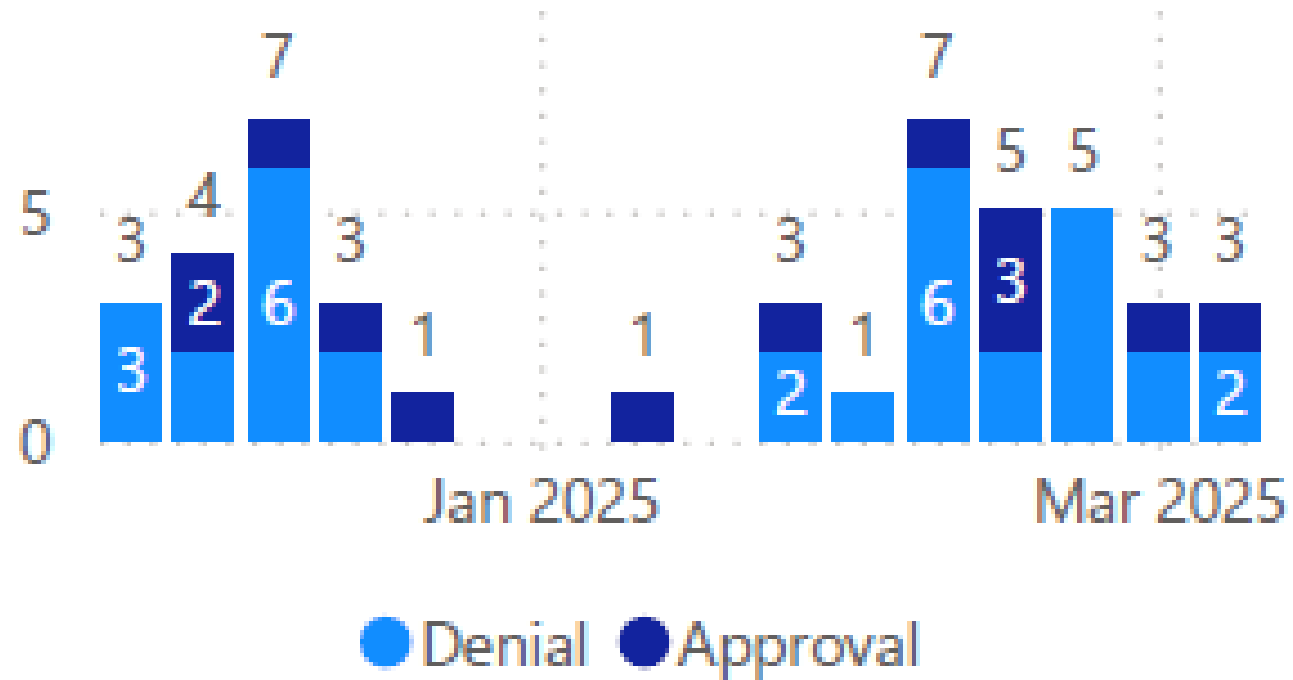
3/8/2025

361
Selections
237
Non Compliant
317
Now Compliant

My ReEmployment Plan

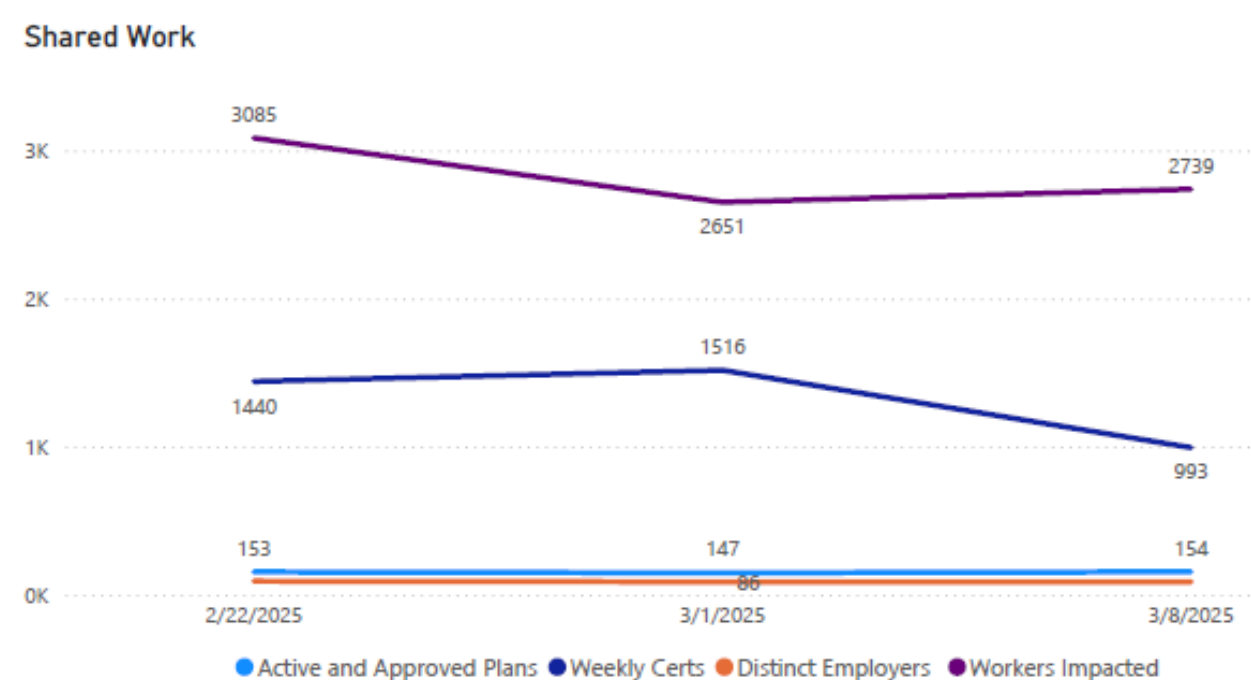


Job Refusals



Shared Work

- Active & Approved plans - 154
- Distinct employers - 86
- Number of total affected workers – 2,739
- Workers that had weekly certification filed last calendar week – 993



Social Media

Why Reporting Fraud Matters

- Protects taxpayer dollars from misuse
- Ensures workers receive rightful benefits
- Maintains fair competition for businesses
- Strengthens the integrity of Kansas' unemployment system



Posted: March 10th

Employee	OR	Independent Contractor
Working for someone else's business		In business for themself
Restricted to one employer		Often works with multiple clients
Employer controls work schedule and methods		Controls their own schedule and methods
Employer assigns tasks		Chooses their work or projects

These are general concepts; all relevant work relationship facts should be considered as a whole, with no single fact determining the outcome.

To be posted: March 17th

All required posters are **FREE** to download

Child Labor Laws Notice
Kansas Hour Restrictions

Unemployment Insurance Notice for Workers
El Seguro de Desempleo Aviso Para el Trabajador

STOP HUMAN TRAFFICKING IN KANSAS
1-888-373-7888

To be posted: March 20th

Employers, streamline your unemployment process

with SIDES.

To be posted: March 26th