



UCMIC Report

May 15, 2025

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Amber Shultz, Secretary
Laura Kelly, Governor

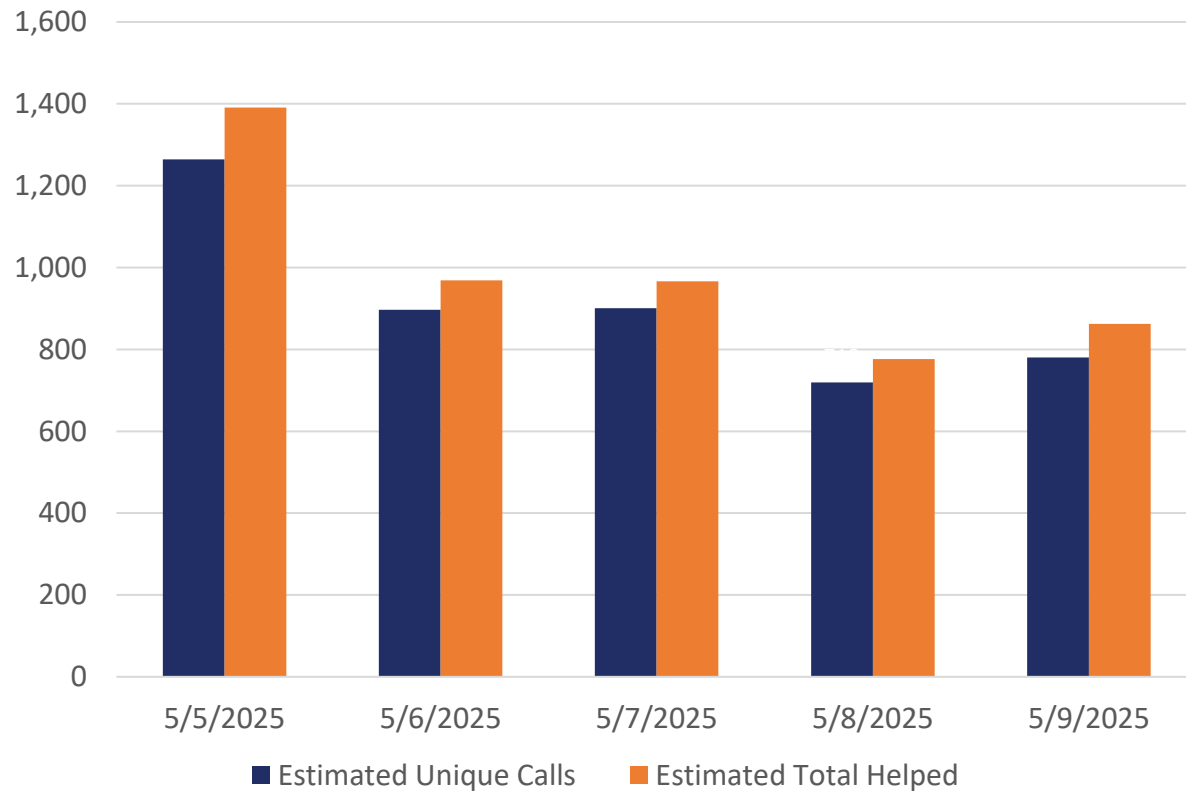
UI Weekly Review

Regular Program	Preliminary 05/10/2025	Last Week 05/03/2025		Last Year 05/11/2024	
Initial Claims	1,200	1,116	⬆️ 8%	1,346	⬇️ 11%
Weekly Certifications	9,721	9,955	⬇️ 2%	5,233	⬆️ 86%
Individuals Receiving Payments	4,767	4,633	⬆️ 3%	4,685	⬆️ 2%
Regular U.I. Payments	\$2,824,919	\$2,726,808	⬆️ 4%	\$2,521,882	⬆️ 12%
U.I. Trust Fund Balance	\$1,503,028,227	\$1,498,387,985	⬆️ 1%	\$1,458,468,933	⬆️ 3%

[Kansas Unemployment Insurance Weekly Review](#)

Contact Center Volume

Call Volume



Call Metrics

	Average Speed to Answer	Percent of Estimated Unique Callers Helped	Average Length of call
5/5/2025	0:28	100%	11:43
5/6/2025	0:21	100%	11:15
5/7/2025	0:15	100%	10:55
5/8/2025	0:09	100%	12:36
5/9/2025	0:14	100%	10:18

System Disruptions

- On April 28th, internal staff were unable to access the UI system for about 3 hours. Services were restarted, and the issue was resolved shortly afterward. The root cause of the timeout has not been determined. Investigation of the timeout issue is continuing.
- On May 6, we received sporadic reports from staff that the VPN was having connectivity issues. KDOL had OITS failover the firewall and connectivity was restored.

Other

Audits/Investigations/Compliance:

- Our UI audit team successfully met the 2024 Effective Audit Measures for the second year in a row. This is a key benchmark for identifying worker misclassification. Kansas completed its triennial Methods and Procedures Review in 2025. The final report is expected next week. The U.S. Department of Labor praised the BAM teams for their operational improvements and plans to feature our work as a best practice for other states.

Federal Claims Processing:

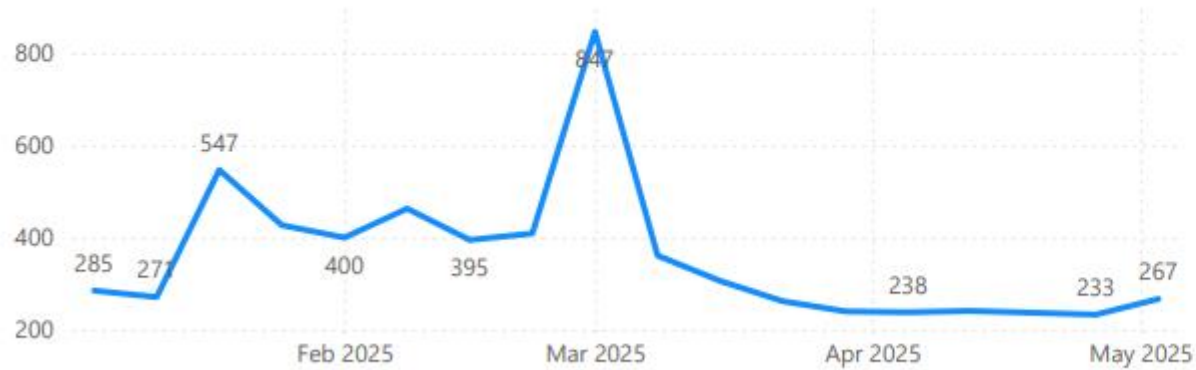
- Between March 9 and April 26, 2025, we processed 39 federal unemployment claims.

How many negative rated employers took advantage of the write off provision and what was the total amount written off?

- A total of 1,718 employers will be included in the write off provision for a total of \$405,094,803.69 of prior benefit charges being removed.
- A total of 17 Employers have voluntarily elected to take advantage of the extra timeline that HB2570 has provided.

My Reemployment Plan Selections

My ReEmployment Plan Selections



My ReEmployment Plan 2025

6429
Selections
3536
Non Compliant
5302
Now Compliant

My ReEmployment Plan 5/3/2025

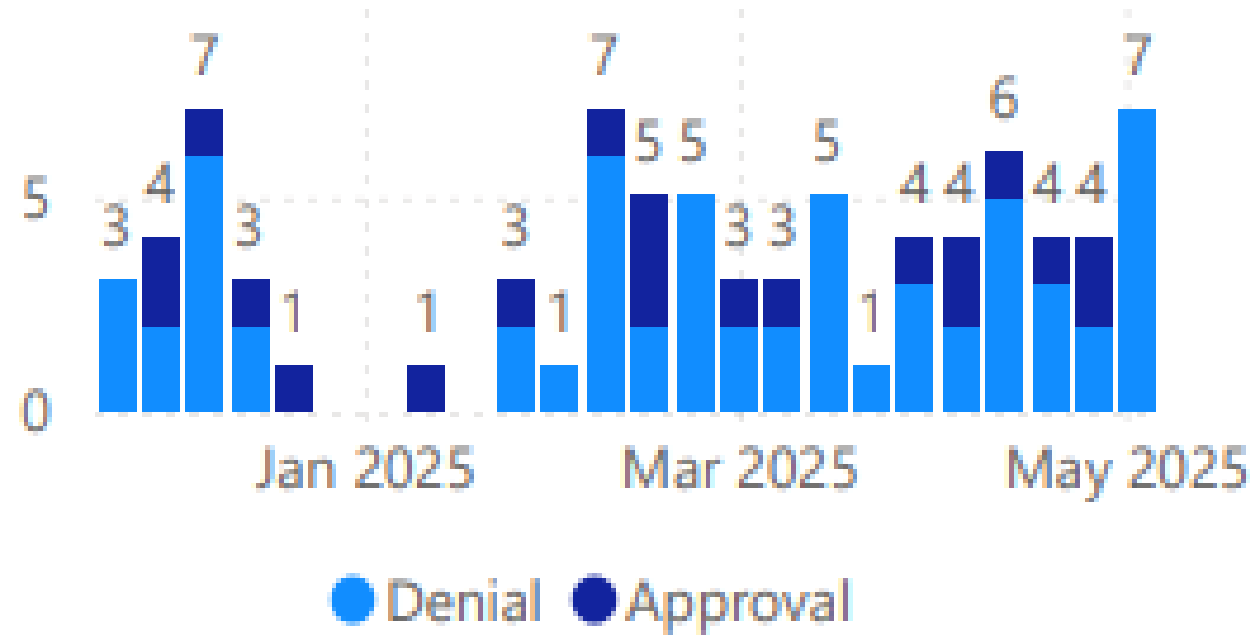
267
Selections
154
Non Compliant
208
Now Compliant

My ReEmployment Plan



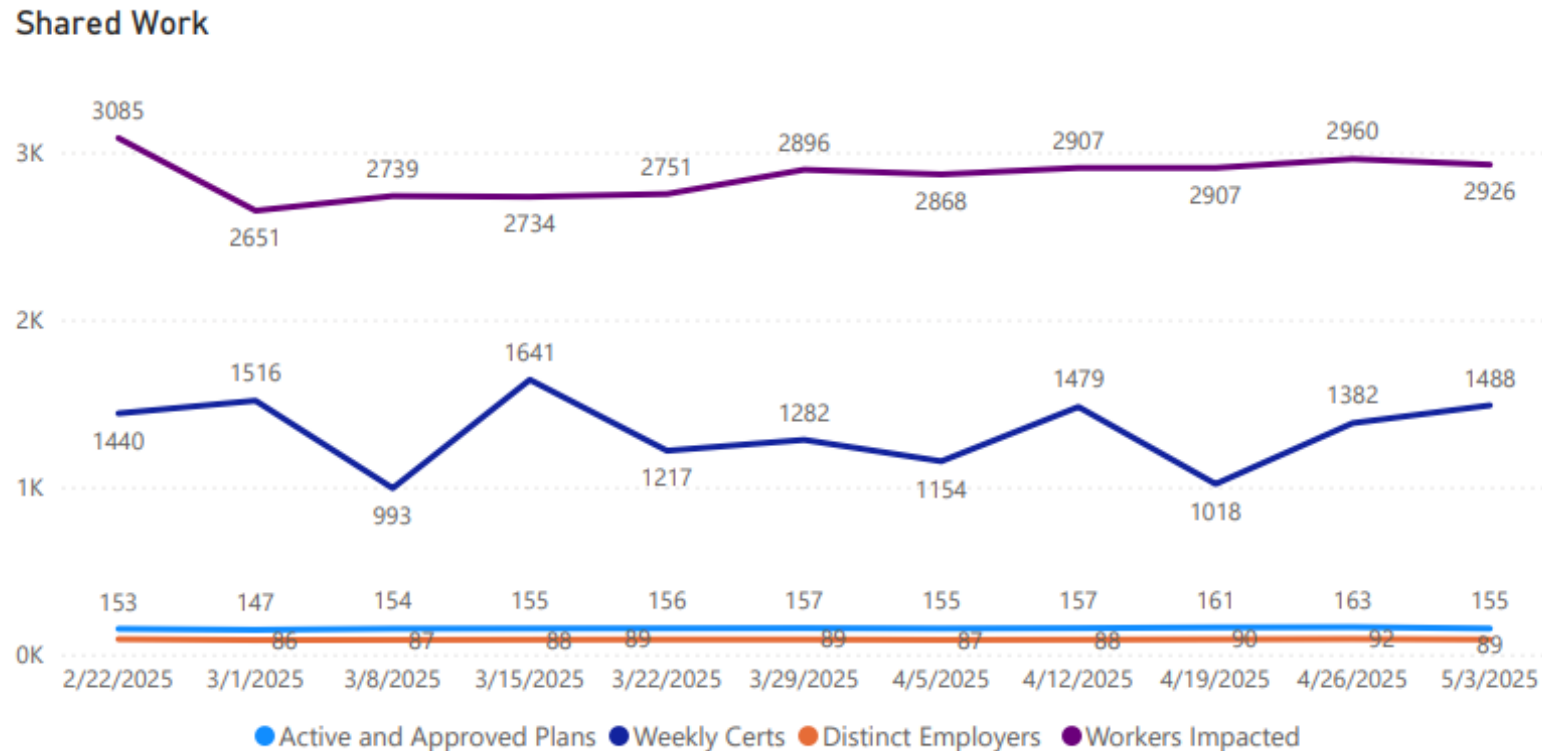
Job Refusals

Job Refusals



Shared Work

- Active & Approved plans - 155
- Distinct employers - 89
- Number of total affected workers – 2,926
- Workers that had weekly certification filed last calendar week – 1,488



Social Media



Posted: May 14th

Reminder, KDOL offices and the contact center will be closed, Monday, May 26, for Memorial Day.

There may be a delay in Unemployment Insurance payments.

Recordatorio, las oficinas de KDOL y el Centro de Contacto estarán cerrados el lunes 26 de mayo debido al Día de los Caídos. (Día Conmemorativo)

Esto puede causar un retraso en los pagos del Seguro de Desempleo.



To be posted: May 19th

ATTENTION

KDOL offices are closed Monday, May 26, for Memorial Day.

If your hearing is scheduled on Tuesday, May 27, you must register no later than 1 P.M. on Friday, May 23 to participate in the hearing.

AVISO FESTIVO

Las oficinas de KDOL están cerradas el Lunes 26 de Mayo por el Día de los Caídos/ Conmemorativo.

Si su audiencia está programada para el Martes, 27 de Mayo, deberá Registrarse por telefono O en línea a más tardar a la 1 p. m. el Viernes, 23 de Mayo para participar en la audiencia.





To be posted: May 19th

SUCCESS STORIES

"SIDES allows our organization to submit claims electronically and sends me email notifications to help me stay on track. The responsiveness to my questions and automatic features give me the confidence that my claims are submitted accurately each and every time."

— Gillian, Kansas



To be posted: May 28th