



UCMIC Report

May 30, 2025

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Amber Shultz, Secretary
Laura Kelly, Governor

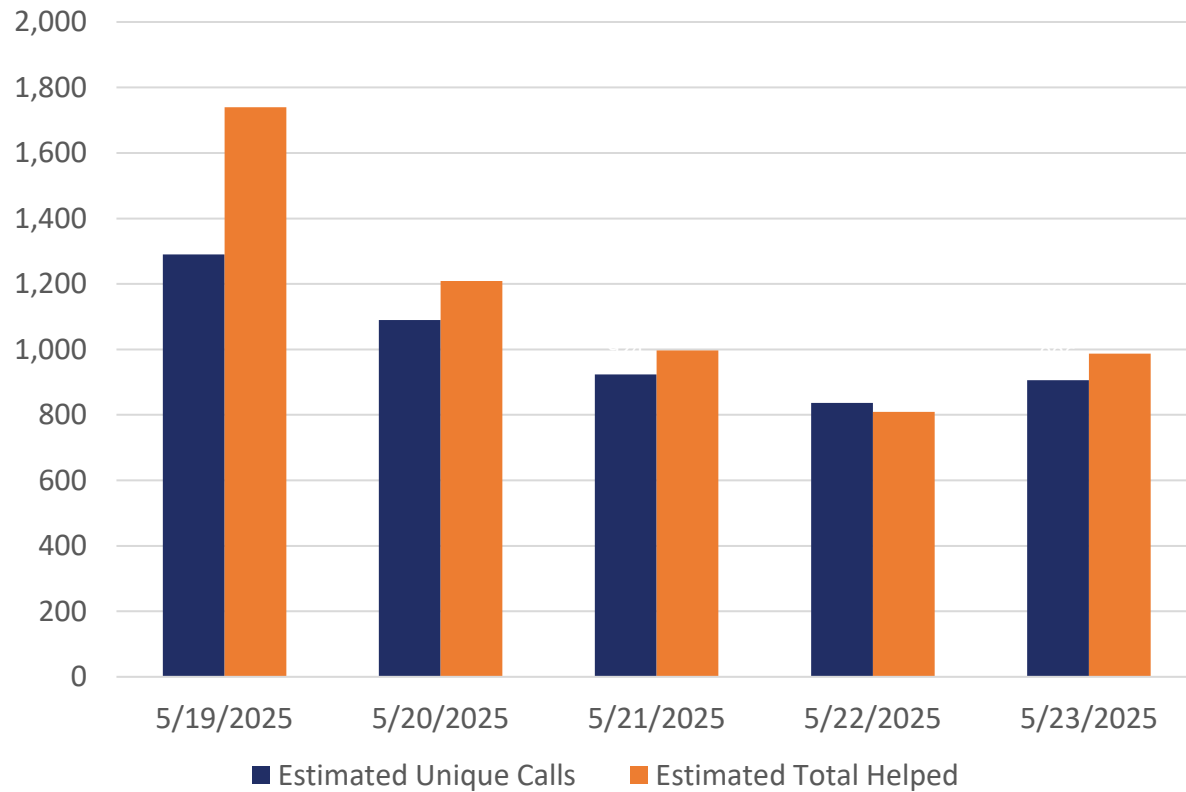
UI Weekly Review

Regular Program	Preliminary 05/24/2025	Last Week 05/17/2025		Last Year 05/25/2024	
Initial Claims	1,259	1,306	⬇️ 4%	1,335	⬇️ 6%
Weekly Certifications	9,108	9,331	⬇️ 2%	5,217	⬆️ 75%
Individuals Receiving Payments	3,911	4,613	⬇️ 15%	4,631	⬇️ 16%
Regular U.I. Payments	\$2,237,723	\$2,842,846	⬇️ 21%	\$2,436,535	⬇️ 8%
U.I. Trust Fund Balance	\$1,500,241,659	\$1,500,942,041	⬇️ 1%	\$1,455,184,655	⬆️ 3%

Kansas Unemployment Insurance Weekly Review

Contact Center Volume

Call Volume



Call Metrics

	Average Speed to Answer	Percent of Estimated Unique Callers Helped	Average Length of call
5/19/2025	1:56	100%	9:43
5/20/2025	0:44	100%	11:35
5/21/2025	0:18	100%	10:50
5/22/2025	0:25	100%	10:22
5/23/2025	1:22	100%	10:02

System Disruptions

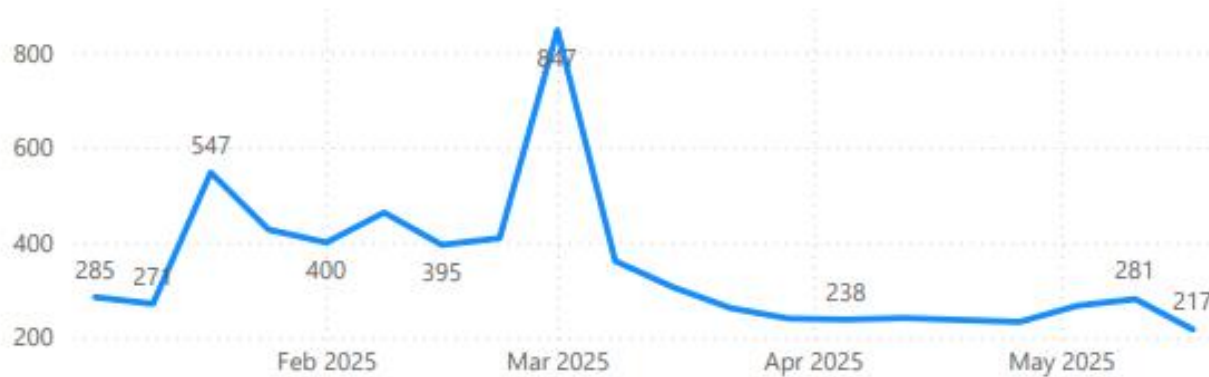
- On May 23, USDOL identity verification responses from USPS were not being received and claimant accounts were not being updated.
- On May 26, KDOL offices were closed for Memorial Day
- On May 27, USDOL reported they discovered an issue with records not processing and they escalated the issue.
- On May 28, at 12pm USDOL reported the issue was resolved and KDOL was able to confirm records were updating. All claimant accounts were appropriately updated with the correct status by 5:30pm.

Other

- The county maps are once again being populated
 - <https://www.dol.ks.gov/labor-market-information/publications>
 - [Kansas Unemployment Insurance Weekly Review version 2](#)

My Reemployment Plan Selections

My ReEmployment Plan Selections



My ReEmployment Plan 2025

6927
Selections
3844
Non Compliant
5749
Now Compliant

My ReEmployment Plan

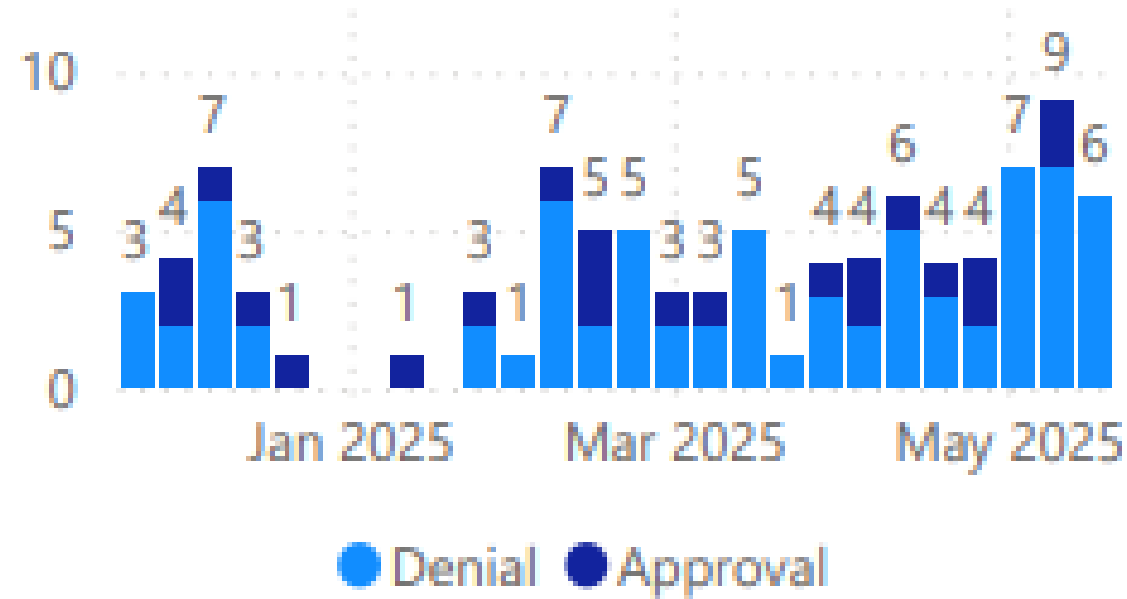
5/17/2025
217
Selections
160
Non Compliant
262
Now Complaint

My ReEmployment Plan



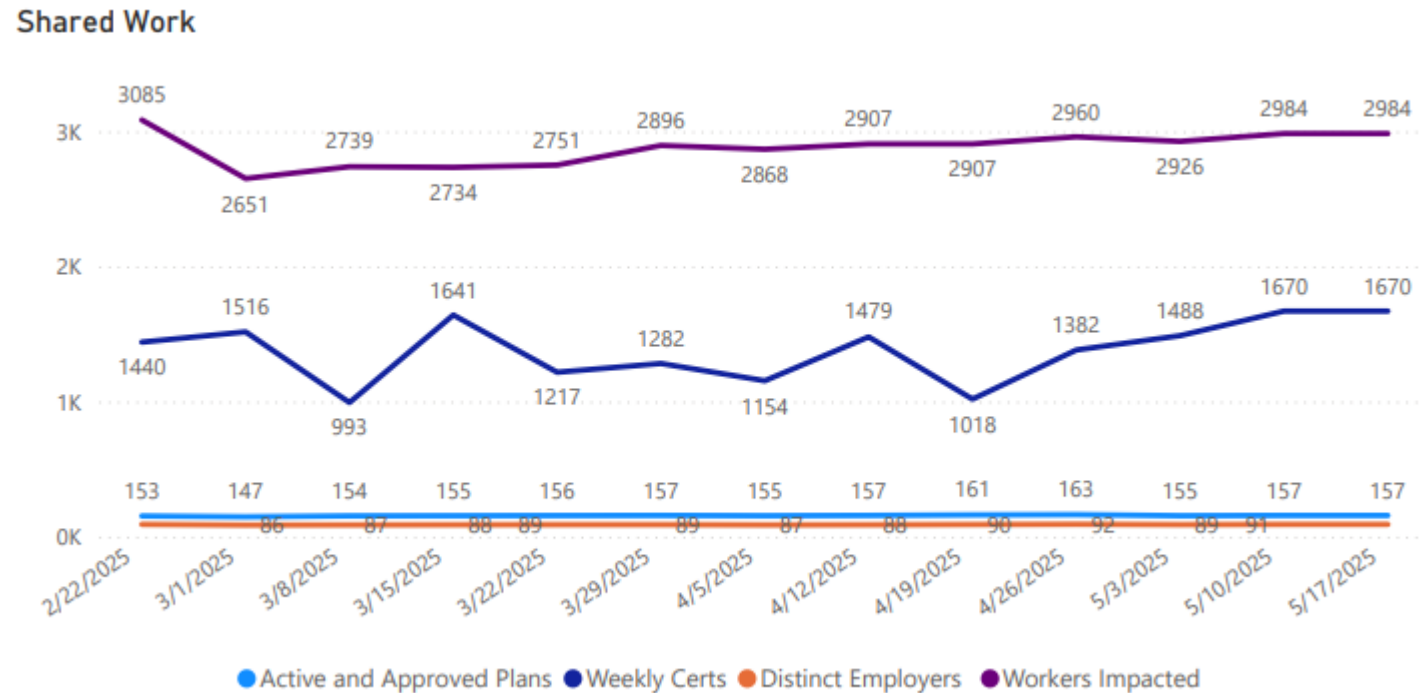
Job Refusals

Job Refusals



Shared Work


- Active & Approved plans - 157
- Distinct employers - 91
- Number of total affected workers – 2,984
- Workers that had weekly certification filed last calendar week – 1,670



Social Media

Misclassifying employees as independent contractors can lead to:

- Fines for non-compliance
- Paying back wages
- Civil lawsuits
- Criminal penalties

Posted: May 21st

Are you a small business owner experiencing financial difficulties?




To be posted: May 30th

Required to Visit a USPS Office?





To be posted: June 5th

Reminder, KDOL offices and the contact center will be closed, Thursday, June 19, for Juneteenth.

There may be a delay in Unemployment Insurance payments.

Recordatorio, las oficinas de KDOL y el Centro de Contacto estarán cerrados el Jueves 19 Junio, por el Día de los Juneteenth. Esto puede causar un retraso en los pagos del Seguro de Desempleo.



To be posted: June 12th