



UCMIC Report

August 29, 2025

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Amber Shultz, Secretary
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UI Weekly Review

Regular Program	Preliminary 08/23/2025	Last Week 08/16/2025		Last Year 08/24/2024	
Initial Claims	1,011	1,179	↓ 14%	1,105	↓ 9%
Weekly Certifications	8,340	8,979	↓ 7%	5,556	↑ 50%
Individuals Receiving Payments	4,253	4,701	↓ 10%	5,231	↓ 19%
Regular U.I. Payments	\$2,493,068	\$2,763,659	↓ 10%	\$2,897,758	↓ 14%
U.I. Trust Fund Balance	\$1,504,379,280	\$1,505,431,741	↓ 1%	\$1,455,421,181	↑ 3%

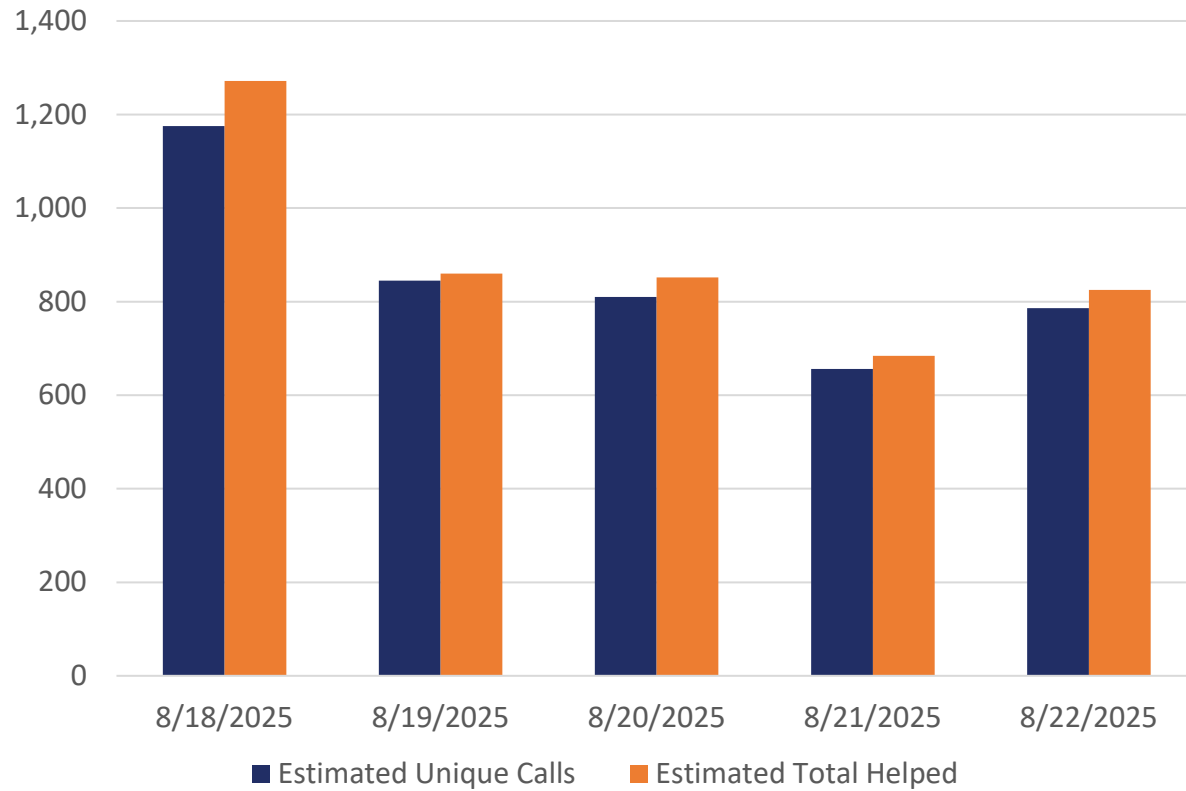
This table reflects Intrastate and Interstate numbers and includes transitional claims numbers. As of December 2024, Weekly Unemployment Certifications include all claim types, such as those paid through the state's Unemployment Insurance Trust Fund, federal military (UCX) claims, reimbursing employers, Combined Wage Claims (CWC), and Workshare Claims, among others.

Kansas Unemployment Insurance Weekly Review



Contact Center Volume

Call Volume



Call Metrics

	Average Speed to Answer	Percent of Estimated Unique Callers Helped	Average Length of call
8/18/2025	1:41	100%	12:07
8/19/2025	0:53	100%	13:09
8/20/2025	0:26	100%	10:13
8/21/2025	0:07	100%	9:47
8/22/2025	0:32	100%	12:28

System Disruptions

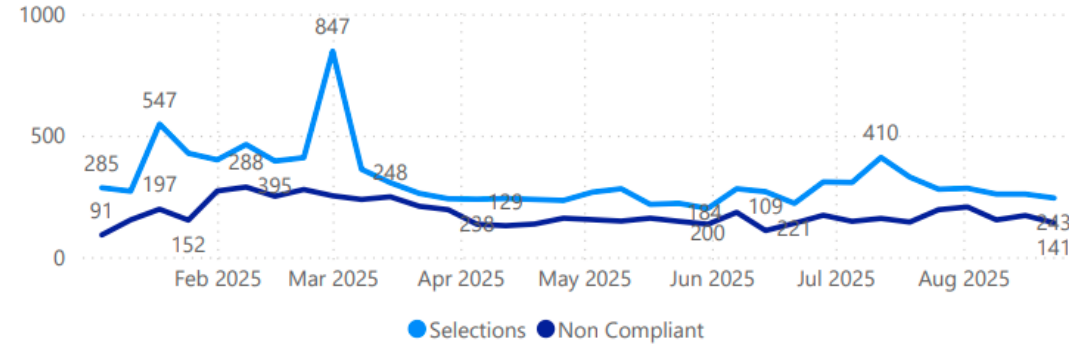
- August 16: A scheduled deployment to the UI claimant & employer websites was successfully completed. As planned, the system was offline from 6:00 PM to 6:10 PM during the update.
- August 21: A scheduled deployment to the UI claimant portal was successfully completed. As planned, the system was offline from 7:00 PM to 7:45 PM during the update.
- August 27: A scheduled deployment to the UI claimant portal was successfully completed. As planned, the system was offline from 8:15 PM to 10:00 PM during the update.

Other

- Second quarter 2025 employer delinquencies were printed, and 4,623 notices were mailed on August 22, 2025. This is a decrease of 1,438 from the previous quarter.

My Reemployment Plan Selections

My ReEmployment Plan



My ReEmployment Plan 2025

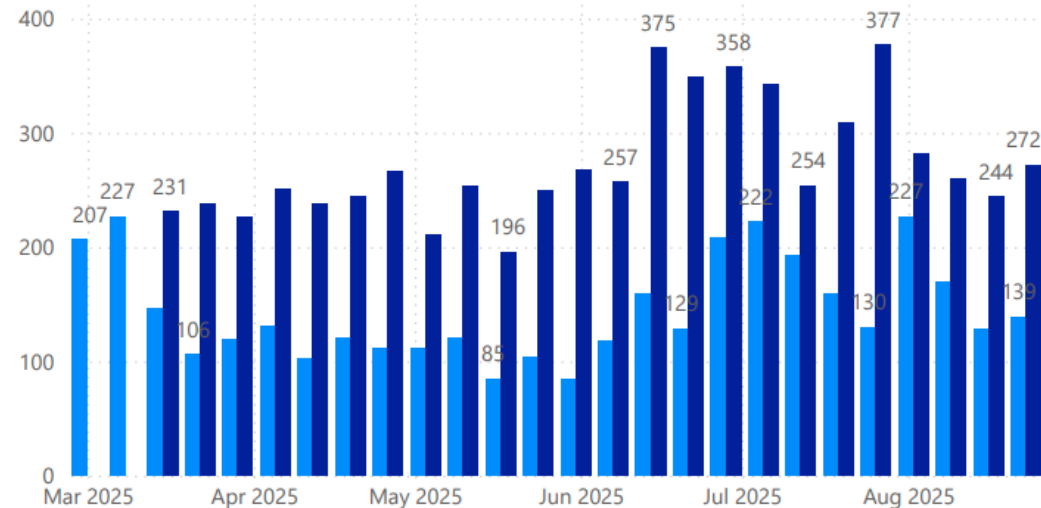
10797
Selections
6046
Non Compliant

My ReEmployment Plan 8/23/2025

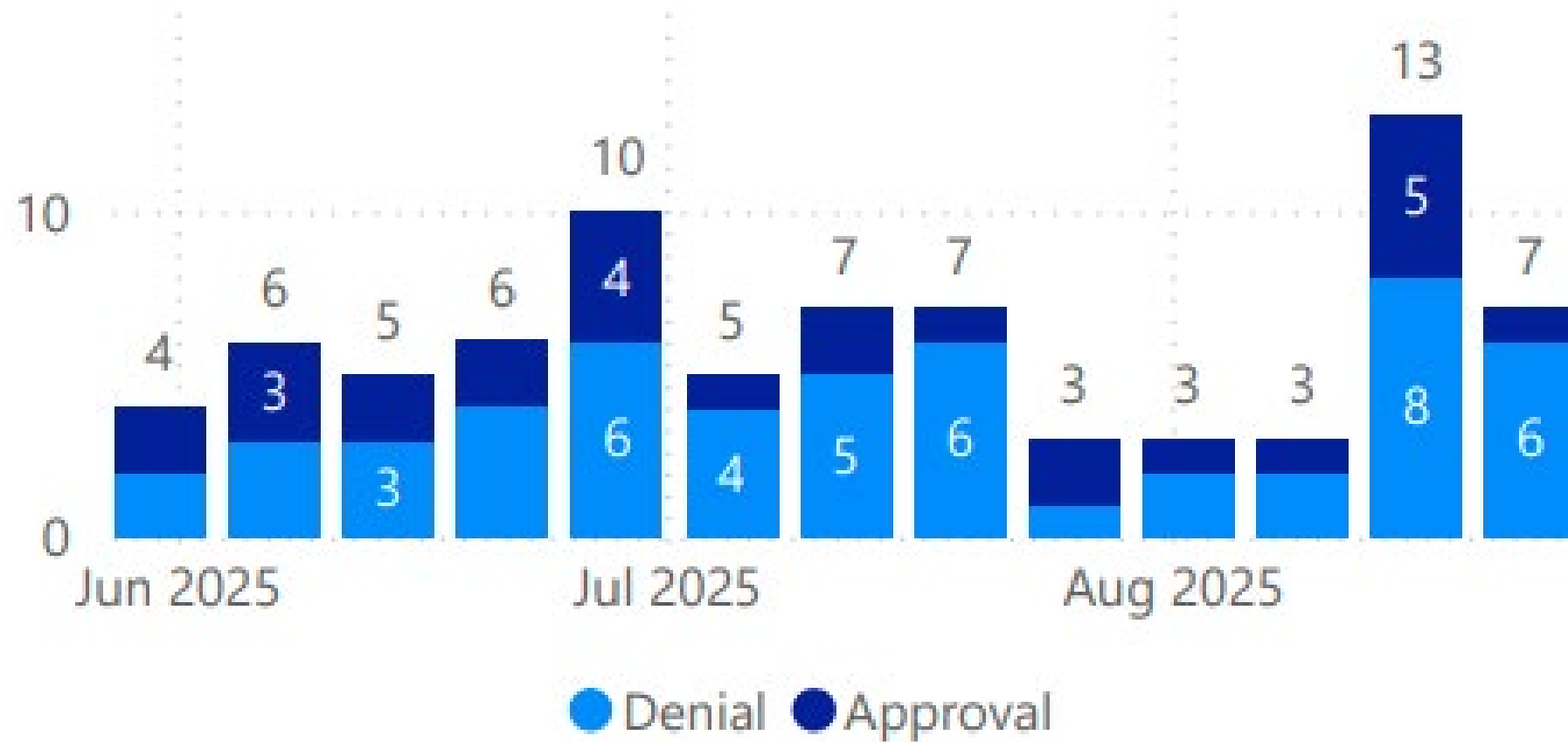
243
Selections
141
Non Compliant

RESEA

● Scheduled ● Sent by UI

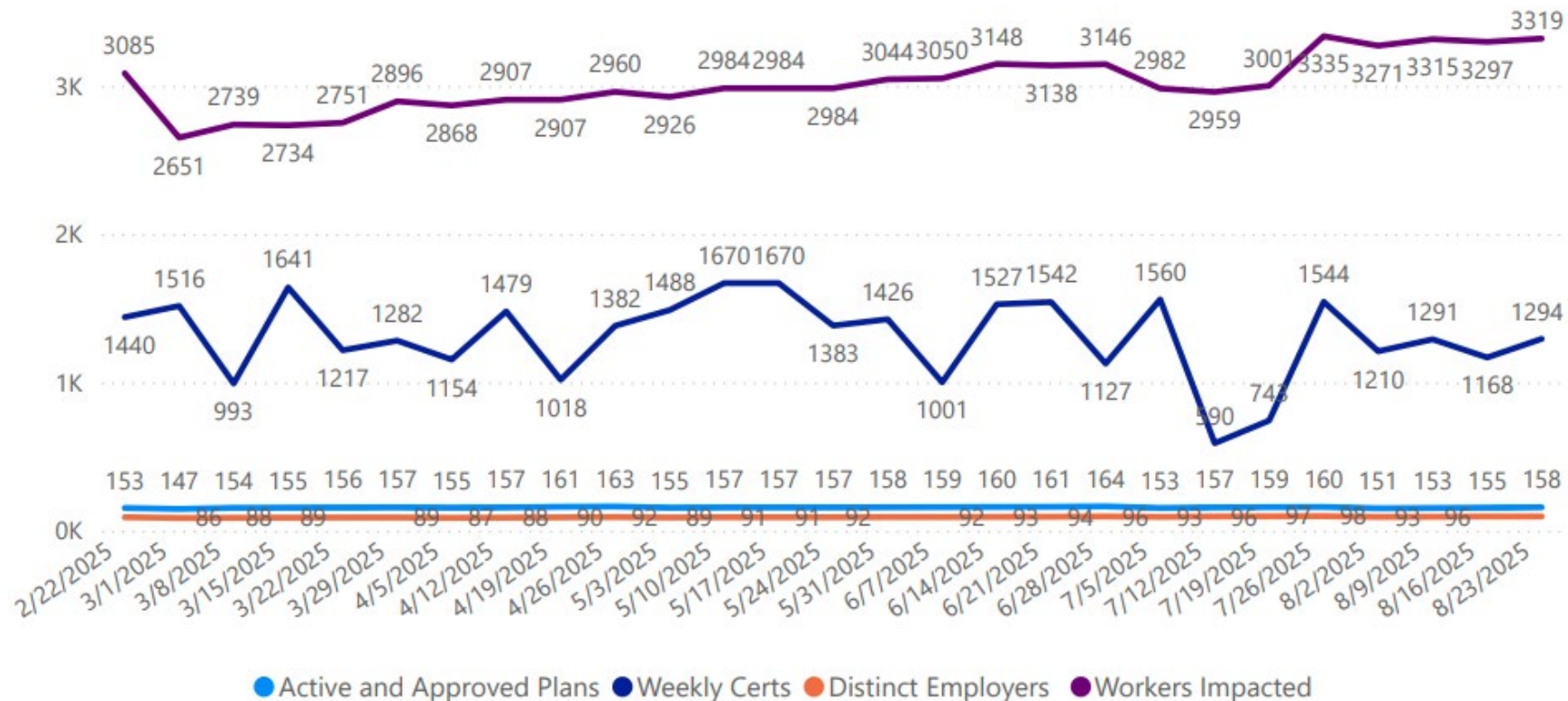


Job Refusals



Shared Work

- Active & Approved plan – 158
- Distinct employers – 96
- Number of total affected workers – 3,319
- Workers that had weekly certification filed last calendar week – 1,294



Social Media

Posted:
August 28



To be Posted:
September 8



To be Posted:
September 3



To be Posted:
September 16

