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Kansas
Department of Labor
Communications Division

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Amber Shultz, Secretary

Laura Kelly, Governor

ATTENTION! Scam Targeting Injured Spanish-Speaking Workers

Recognizing the Scam

Scammers contact Spanish-speaking workers via phone, email, social media or video calls and pose as authorities. They convince individuals to attend fake online hearings and then demand payments in exchange for receiving benefits or reaching compensation agreements. The communications may appear official and may include names of fake judges or attorneys. **The Kansas Department of Labor Workers Compensation Division will never request money to grant benefits.**

Be cautious if someone:

- Asks you to pay money to receive benefits or settle a claim.
- Wants you to pay with gift cards, wire transfers or cryptocurrency.
- Pressures you to act or make a payment immediately.
- Invites you to a workers compensation hearing or mediation through social media.

If you have any questions or suspect the outreach is fraudulent, please verify its authenticity by contacting the Kansas Workers Compensation Ombudsman Team using one of the methods below:

- Call 785-269-4000 and select opt. 2.
- Email KDOL.WC@ks.gov.

If you believe you are a victim of fraud, please contact:

- Local authorities.
- The **Kansas Attorney General's Consumer Protection Division through the** online portal at https://www.ag.ks.gov/about-us/contact-us/email-us or call at 800-432-2310.
- If you receive a threat from someone representing an insurance company, contact the Kansas Department of Insurance at 800-432-2484 or KDOI.Complaints@ks.gov.

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